

## Cigna cyber security: protecting our customers

### Our framework



### Our approach

- Daily security intelligence feeds      to understand threats
- "Ethical hacking" and "social engineering" exercises      to test employee awareness of email attacks and similar threats
- NSA evaluation methodologies and techniques      to test and validate detection and response capabilities
- Standards defined by Cigna      to review cyber security of partner organizations and vendors

**Cigna's multi-layered security model helps prevent, detect and respond to cyber threats.**

**Note: No method of security can ensure protection against 100% of threats.**

