Additional Services



Benefit Highlights

Salt Lake County

Does my disability coverage include any additional services?

Your disability coverage comes with value added services that help with challenges that come before and after a claim.

Ability Assist * Counseling Services provides access to Master's- and PhDdegreed clinicians for 24/7 assistance if you're enrolled in our long-term disability plan. This includes 3 face-to-face visits per occurrence per year for emotional concerns and unlimited phone consultations for financial, legal, and work-life concerns.

For more information on Ability Assist® Counseling Services Call 1-800-964-3577

Or visit www.guidanceresources.com

Company name: Abili Company ID: HLF902

Travel Assistance Services with ID Theft Protection and Assistance ³ includes pre-trip information to help you feel more secure while traveling. It can also help you access medical professionals across the globe for medical assistance when traveling 100+ miles away from home for 90 days or less when unexpected detours arise. The ID theft services are available to you and your family at home or when you travel.

For more information on Travel Assistance Services or ID Theft Services

Call 1-800-243-6108

Collect from other locations: 202-828-5885

Fax: 202-331-1528

Or email idtheft@europassistance-usa.com

Travel Assistance Identification Number: GLD-09012

You'll be asked to provide your employer's name, a phone number where you can be reached, nature of the problem, Travel Assistance Identification Number, and your company policy number which can be obtained through your Human Resources/Personnel department.

If you have a serious medical emergency, please obtain emergency medical services first, and then contact Europ Assistance USA for follow-up.

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Important Details

³ Travel Assistance and ID Theft Protection and Assistance are provided by Europ Assistance USA. Europ Assistance is not affiliated with The Hartford and is not a provider of insurance services.

⁴ Ability Assist[®] is offered through The Hartford by ComPsych[®]. ComPsych is not affiliated with The Hartford and is not a provider of insurance services.

This benefit highlights sheet is an overview of the non-insurance services being offered and is provided for illustrative purposes only and is not a contract. It in no way changes or affects the services as actually provided. Only the service provider can fully describe all of the provisions, terms, conditions, limitations and exclusions of your non-insurance service coverage.