

3rd Annual Salt Lake County Disaster Recovery Workshop

Speaker Bios *(in order of presentation)*



Carlton Christensen was appointed by Mayor Ben McAdams in August 2013 to the newly created position of Director of Regional Development for Salt Lake County. The position was created to better address Salt Lake County's role as a premier regional government and to help direct and take a stronger lead in issues that affect the entire county.

Carlton has a long history of public service. He recently completed his final term, after 16 years of service, as a Salt Lake City Council member. In that capacity, Carlton previously served as Chair of the Salt Lake City Redevelopment Agency, the President of the Associates Board for the Museum of Natural History of Utah, an ex officio member of the Salt Lake City Airport Board, and Chair of the Wasatch Front Economic Development District. Carlton also previously served on the Board of Shelter the Homeless, and at Utah Governor Gary Herbert's request, as a member of the Great Salt Lake Advisory Council. Prior to joining Mayor McAdams' team, Carlton worked as a Community Development Representative for Zions Bank.

Carlton has a degree from the University of Utah. He and his wife, Cathleen, are the parents of two daughters, Jessica and Sarah.



Lori Bays first joined Mayor McAdams' team as director of the Human Services Department in 2013, and was promoted to Deputy Mayor and Chief Administrative Officer in September 2015. Lori has more than 16 years of experience in local government and Health and Human Services.

Prior to joining Salt Lake County, Lori was a Health and Human Services Agency Executive for San Diego County. Before that, she served as Director of the Office of Public Guardian for the State of Utah. Earlier in her career, Lori worked for a non-profit serving at-risk youth.

She holds a master's degree in Clinical Psychology and is a licensed therapist.



Michael Barrett, CBO has worked in the construction, planning and development industries for over thirty years and in the Emergency Management industry for 7 years. He is licensed by the State of Utah as a General Engineering and General Building Contractor, and a Combination Inspector in commercial and residential disciplines. He is a Certified Building Official with numerous International Code Council Certifications. His formal employment history includes important key positions in local government such as Program Manager of Community Resilience and Disaster Recovery for Salt Lake County, and former Associate Director, Building Official and Engineering Section Manager for Salt Lake County Planning and Development Services.

He serves as a committee member and local advisor for the Regional Resilience Assessment Program - Department of Homeland Security, and is a member of the National Institute of Standards and Technology (NIST), Community Resilience Panel for Buildings and Infrastructure Systems. For over 15 years he has served as a consultant and subject matter expert in the areas of land use, entitlement, development, construction and building codes, and provides expert witness services for construction and development litigation.



Jackie Nicholl, CEM, MPA, MEP has over 25 years of public sector management experience, and has served as Director of Salt Lake County Emergency Services since March 2016. Prior to March, she had held the position of Emergency Services Associate Director since January 2008. She is a Certified Emergency Manager (C.E.M.) and has earned the Master Exercise Practitioner credential. She currently serves as the Executive Director for the Salt Lake Valley Homeland Security Grants Council and represents Salt Lake County to the Region II State Homeland Security Program. She has been selected to participate in FEMA's 2017 Executive

Academy.

Jackie's emergency management expertise includes business continuity, continuity of operations, and continuity of government planning; budgeting and finance, including public and individual assistance; training and exercise development and facilitation; employee and program development; and organizational management.

She has a Master of Public Administration degree with an emphasis on city management from Brigham Young University and a BA in Political Science and Economics from the University of Utah.



Mark Marrott's first position in public safety began more than 25 years ago as a wildland firefighter for the U.S. Forest Service. As crew boss and engine foreman, he led his team of 20 firefighters through dangerous situations, ensuring their safety by fostering teamwork and trust.

Currently he is an Emergency Management consultant at Veyo Hill training various public safety and private sector organizations for incident management and disaster planning.

Mark guides individuals and groups, inspiring them to higher levels of leadership and stronger teams. He has helped dozens of organizations by sharing key tools to cope with and even embrace the changes needed to find success, be it professional or personal.

Mark earned a Bachelor's degree in Emergency Management and an Associate's degree in Emergency Services. He has also provided leadership as executive director of Utah Handcycle and as a board member for the State of Idaho and the State of Utah Vocational Rehabilitation Advisory Councils.

Since the accident in 2008 that put him in a wheelchair he competes in handcycle racing. He has competed, a triathlon and in several marathons including finishing the 2014 St George Marathon with a personal record time of 1:03:48.



Jennifer Shafer helps a variety of organizations, including the U.S. Department of Homeland Security, Department of Agriculture, Amtrak, and IL-IN-WI Regional Catastrophic Planning Team implement best business practices in supply chain management, performance management, and emergency response.

Much of Ms. Shafer's work is advising public-sector clients on supply chain management for emergency operations, including developing plans, training, and exercising emergency response capabilities at all levels of government.

In FY2014, she led an LMI Research Institute project on disaster recovery planning. With local, state, non-profit, and federal stakeholders, LMI developed guidance on effectively staffing local community recovery activities and position descriptions to support the full range of local recovery activities.

Ms. Shafer received her Masters of Public Administration and M.A. in International Relations from Syracuse University (NY) and B.A. in Communication and Sociology from Jamestown College (ND). She is a certified Project Management Professional with credentials in exercise planning, continuity planning, and supply chain management. Ms. Shafer currently resides in Vienna, Virginia with her husband and two children.



Julia Collins is the Program Manager of the Transportation and Land Use Connection at the Wasatch Front Regional Council. The program is a joint partnership with Salt Lake County and provides support through grants and project assistance to local governments for solving planning challenges involving land use, economic development and transportation. Julia's recent accomplishments include leading the Downtown Clearfield City Plan and the West Centerville Neighborhood Plan. She was involved in the project management for the Sustainable Communities Grant in 2011, which awarded \$5 million to a regional partnership to implement the Wasatch Choice for 2040 Vision initiative by the U.S. Department of Housing and Urban Development.

Prior to joining Wasatch Front Regional Council, Julia worked for True Partners Consulting in Chicago specializing in securing state and local economic development incentives. Julia holds a Master's in City and Metropolitan Planning from the University of Utah and serves as a Planning Commissioner for Summit County.



Matt Francis, PE M ASCE manages the DCS Southwest Area Water/Wastewater Department and Infrastructure Resilience Business Development, with 23 years' experience in disaster risk reduction in over 20 nations performing lifeline and heavy civil engineering design & construction; emergency recovery planning; natural hazards, & climate adaptations.

His expertise includes: post-disaster investigations, hazards mapping, loss modeling and exercises; technology transfer of US hazards expertise and lifeline infrastructure resilience; co-author of >30 publications including UN, USAID and FEMA recovery guidance for the Indian Ocean Tsunami, the Japan Tohoku Tsunami, Superstorm Sandy and the Nepal Earthquake

For FEMA he previously managed the \$37M Technical Assistance Research Contract (TARC). Mr. Francis also managed transportation research programs in freight and urban planning for infrastructure supply chain risk, resumption of trade and sustainable return on investment (SROI). Mathew chairs the Critical Facilities subcommittee of the ASCE Infrastructure Resilience Division and is a member of Asian Technical Committee-1 developing climate resilience for geo-disasters. He has BS and MS Degrees in Civil Engineering from BYU.



Tim Gelston, AICP is FEMA’s Community Planning Capacity Building Coordinator for Region VIII (the intermountain west and Dakotas). Since 2004, Tim has utilized his planning background and experience to assist tribes, states and communities both prior to and after disasters in defining their next chapters by helping them to lead, plan, manage and implement recovery plans, strategies and activities. He has been a planner with several Front Range communities in Colorado including Cherry Hills Village, The City of Centennial and

the City of Lakewood.

Tim has served as a regional representative to the Colorado Chapter of the American Planning Association and has a Master’s degree in Urban and Regional Planning and a Bachelor’s Degree in English from the University of Colorado at Denver.



Joseph Dittmar, Sr. is a 38 year veteran of the insurance industry, where he currently is serving as Director—Property Underwriting for Rockhill Specialty Programs in Durham, NC. He has held senior management positions at Colony Insurance, Lexington Insurance, Allianz Global Risks, CAN Insurance Company and Wausau/Liberty Mutual Insurance.

A native of Philadelphia, PA, he moved to the Chicago area in 1997, and subsequently to DC, to the Richmond, VA area and on to Chapel Hill, NC, where he is a current resident.

On September 11, 2001, Joe was attending a normal business meeting with representatives of various commercial insurance carriers at the NYC offices of Chicago-based AON Corporation – on the 105th floor of Two World Trade Center. One of only seven survivors of the meeting of 54 insurance executive, Joe’s sharing of his experience of that day given an informational, historical, inspirational and even motivational insight into one of the most incredible events in US and World history.

Joe is a devoted husband and father of four, grandfather of two and is a member of the Naperville 9/11 Memorial Commission.