

Disclaimer:

The Volunteer Program through SLCO Animal Services is for training Volunteers who want to give their time to help animals within our agency.

If you are in need of completing court-ordered Community Service hours , please contact [csmith@slco.org](mailto:csmith@slco.org) or call 385.468.7387

**Community Service is NOT a part of the  
volunteer program!  
Thank You.**

Your Time and Care  
are Very Much Needed



# What do volunteers do?

- Exercise
- Enrichment & Training
- Grooming & Handling
- Photography, Copy writing
- Networking
- Events and Outreach
- Cleaning
- Ambassadors (helping with get acquainted sessions)
- Facilities repairs and improvement projects
- Fundraising
- Presentations, displays, and office projects
- Follow up calls to adopters



# PICTURES DO SPEAK A THOUSAND WORDS:

A good picture can make all the difference. And We need your help taking them



# We need volunteer help at Adoption and Outreach events

- [Super Adoption](#) :
- [Strut Your Mutt](#):
- [Pride Parade](#):
- [National Pit Bull day](#):
  - Check out more on our [Facebook Page](#)
- Workshops, and much more!



# Kennel Cards help potential adopters to know more about the animal and we would LOVE to teach you how to make them!



LOVE ME  
TENDER!

**OSO**

ID# A336460



Hello every body! My name is Oso and I am about three years old. I am just a sweet and tender guy looking for a fur-ever home! I'd love to find a fur-ever friend who would play with me and cuddle me! I love to play fetch! I'll run after the ball so fast! Then I bring it right back, drop it at your feet, and nudge it towards you - won't you throw it again, please? I'm also very agile and can jump VERY high! Maybe we could learn to do agility stuff together! I have lots of energy, so I think that would be great fun! Here at the shelter I get to attend daily play groups. It's lots of fun to go out in the yard and hang out with the rest of the dogs and the people. I can be a little pushy with the other dogs sometimes, but we have lots of fun running around!

I'm told that my adoption comes with low cost training options. I think that's great because I love to learn new things! I already know sit and down, but my leash manners could use a little work. I'd love to go to classes with you and learn all kinds of new things! I'll bet we could be quite the team! So, what do you say? Won't you take some time to get to know me today? I know that once you see how awesome I am, you won't know what you've done without me for so long

# Our highest impact initiatives

- Humane Ordinance Enforcement and Stray Animal Sheltering
- Low-cost Spay and Neuter, Microchip, and Clinic services
- Shelter Behavior Program
- Adoption
- Foster and Rescue
- TNR and Community Cat Program
- Cat Crusaders
- Pit Crew Program

# Pit Crew Program



- Pit Bull type dogs account for over 23% of our dog intake.
- The Bully Breed program, now known as the Pit Crew Program, launched July 2009.
- Components integrated into the program include a Staff member familiar with the shelter Pit Bulls.
- Creative adoption promotions, extensive bios with great pics, playgroups, shelter enrichment, volunteer advocacy, and community education.
- [The Pit Crew on Facebook](#)



# The Cat Crusaders Program:

Best Friends and Salt Lake County Animal Services Partner to increase Cat & Kitten adoption and educate the community on issues facing felines.

- Advocate spay and neuter
- Support TNR (Trap , Neuter, Return)
- Market, participate in, and organize outreach events (ask us how)
- Act as adoption ambassadors
- Foster
  
- Create cat enrichment:  
<http://www.bing.com/videos/search?q=cat+enrichments+how+to+make&qvvt=cat+enrichments+how+to+make&FORM=VDRE>
- Facebook: <https://www.facebook.com/CatCrusaders>



# Utah F.A.C.E.S.

- Utah FACES (Friends for Animal Care and Effective Solutions) assists Salt Lake County Animal Services in its mission to eliminate euthanasia.
- Our Vision:  
Friends for Animal Care and Effective Solutions (Utah FACES) is an all-volunteer, not-for-profit corporation organized to assist Salt Lake County Animal Services in its mission to better serve, protect, and reduce the number of animals that come into its facility. We strive to protect the safety and health of animals, promote the adoption of orphaned animals, improve the rescue of animals in situation of disaster or distress, and eliminate euthanasia.
- To learn more about Utah FACES and how you can help:
- [511 West 3900 South](#)
- [Salt Lake City, Utah 84123](#)
- Phone 385-468-6017
- Email: [agent@utahfaces.org](mailto:agent@utahfaces.org)
- Website <http://www.utahfaces.org>
- [Utah FACES on Facebook](#)



# TNR and Community Cats

## Trap Neuter and Return-

A program whose strategy is proving effective in reducing the number of Feral and community cats.



A sustainable solution to catch and kill.

- **Feral versus stray**

The term "feral" is sometimes used to refer to an animal that does not appear friendly when approached by humans, but the term can apply to any [domesticated](#) animal without human contact. Hissing and growling are self-defense behaviors, which, may change over time as the animal (whether "feral" or "stray") begins to trust humans that provide food, water, and care.

- Feral cats that are born and living outdoors, without any human contact or care, have been shown to be adoptable and can be tamed by humans, provided they are removed from a wild environment before truly feral behaviors are established. Such behaviors are established while it is still a kitten being raised by its mother.
- "Community cat" means a free-roaming cat that is without visibly discernible or microchip owner identification of any kind, and has been sterilized, vaccinated, and ear-tipped



# Low Cost Clinic Services Offered to the public:

- Spay and Neuter
- Microchips
- Rabies and annual vaccinations
- Deworming
- FeLV/FIV testing
- Heartworm testing
- Bloodwork
- Urinalysis
- Nail trimming



# Adoption Promotions and Processes

- The goal is to increase adoptions and decrease hold times
- Promotions free up kennel space during our highest intake months
- We create marketing strategies to be competitive in attracting potential adopters

# A little bit about us.....

- Municipal agency serving unincorporated Salt Lake County, Salt Lake City, Riverton, Holladay, Midvale and Herriman (approximately 500,000 residents)
- Funded through county municipal funds and city contracts
- Annual budget of \$5M
- Onsite clinic with two full time veterinarians
- 2012 annual live intake of 7450, 4301 dogs, 3149 cats, approximately 1050 other animals
- Facility-19,000 sq ft, 107 dog kennels, 132 cat cages, 6 cat colony rooms, and hundreds of emergency-use cat cages
- 52 full time employees and many half-time temporary employees
- Dozens of Core Volunteers with many more occasional volunteers who help out on special projects or at events

# The Do's and Don'ts of Volunteering:

- No participant in volunteer programs may represent the division to the electronic or print media, and must refer all inquiries from such media to the marketing and communication coordinator.
- No participant in any volunteer program may handle public funds.
- Volunteers may not invite or admit any person who is not a member of the staff or a volunteer into any area of the shelter not accessible to the general public without express permission of their supervisor.
- Volunteers are not able to bring friends, family members, or any other person who has not been through an orientation and one-on-one training to the shelter to volunteer.
- Unless specifically trained and authorized to provide requested information, volunteers shall refer all questions from the public to an appropriate member of the staff in order to avoid confusion and misinformation.
- Volunteers are to follow the policies and procedures taught to them in their one-on-one training at all times while volunteering at the shelter and outreach events.
- Volunteers are to follow the rules of the collar system on dogs.
- Volunteers are discouraged from engaging in arguments or in policy discussions with members of the public while serving or participating in division programs.
- Volunteers may not recommend to customers any service, product, or agency that may in any way demonstrate a bias for or against any service, product or agency.
- Any person who has not been an active volunteer for a period of 12 consecutive months must complete a review of the basic requirements of the orientation and complete such shadow assignments as the coordinator sees fit.
- Participation in any volunteer program is a privilege granted by Salt Lake County and by this division. Violation of these policies and procedures may result in immediate termination as a volunteer and, if necessary, legal action.

# Thank you for watching the orientation:

- Please download and fill out our [Interactive Questionnaire](#). Send this to our volunteer coordinator (e-mail to [Animalvolunteer@slco.org](mailto:Animalvolunteer@slco.org) or use the E-mail button on the questionnaire) and she will contact you to schedule a one-on-one training and tour.

**NOTE: Training does NOT guarantee that you will become a volunteer with SLCO Animal Services. The Volunteer Coordinator has to agree that you are a good fit for the volunteer program once trained and that you are capable of handling animals within the shelter safely.**

- Feel free to visit our website at: <http://www.AdoptUtahPets.com/>
- Or follow us on Facebook at:  
<https://www.facebook.com/slcoanimalservices>
- We are excited to meet you!!