

COVID-19 CLOSURES

FREQUENTLY ASKED QUESTIONS

March 13, 2020

Why is Salt Lake County Parks & Recreation closing facilities? When will they re-open?

All Salt Lake County Parks & Recreation facilities (including golf courses and Wheeler Farm) will be closed to the public until further notice in response to health concerns regarding COVID-19. The health and safety of our patrons and staff is our number one priority and we are working closely with the Salt Lake County Health Department and the Salt Lake County Mayor's Office to monitor the situation in order to prevent the spread of the virus in our community. We will post news online and on our social media channels to keep you updated on the latest information of when operations may resume.

Will programs and events be canceled? Will I receive a refund?

Programs and upcoming events are currently canceled. We are currently working on solutions for refunds and/or the rescheduling of programming.

Will I receive a refund on my pass?

If you are an annual pass holder, we will extend your pass by the number of days our recreation facilities are closed. If you have pass fees debited from your account monthly, we will not be pulling funds from your account. When we begin operations, we will prorate your fee based on the length of closure and resume monthly charges.

Are County parks closed too?

County parks are open to the public. Per usual, restrooms are closed until April 1 for the winter season.

How will these closures effect staff?

Parks & Recreation staff are the heart of our organization and include hundreds of part-time employees. Management is advising staff to report to work as usual and aid in deep cleaning facilities, continue maintenance work, and provide information for patrons during this time. Those that are sick will be sent home.