



Travelers Auto and Home Insurance Program for Salt Lake County Employees

FREQUENTLY ASKED QUESTIONS

Q. How do I get a quote?

A. Just call 1.888.695.4640 to get a free, no-obligation auto, homeowners, renters, boat or other personal insurance quote. Or, go online at travelers.com/slco.

Q. Do I have to wait for my current policies to expire to participate?

A. No, you can switch at any time. Simply call 1.888.695.4640 for your quote, and your representative can help you make the switch.

Q. What happens to my coverage if I leave or retire?

A. Another benefit of the Travelers Auto and Home Insurance Program is that the coverage is portable. You can continue your coverage with Travelers if you leave Salt Lake County, providing you meet the underwriting criteria.

Coverage

Q. What coverages are available through this special employee program from Travelers?

A. Travelers can meet an array of your personal insurance needs. Travelers offers comprehensive auto, homeowners and renters coverage with special savings – plus multi-policy discounts for insuring both your car, home and other policies through this program.

Boat and umbrella are also available to employees of Salt Lake County. You can even customize your coverage with optional protection for identity fraud expense reimbursement, valuable items, auto lease/loan gap, and full-value replacement cost coverage to name a few.

Q. How do I determine what coverage is right for me?

A. Licensed insurance representatives can help you review your insurance needs so you can make an informed decision on the coverage that's right for you. They can help you get discounts and credits you deserve, and offer ways to lower your premiums. It only takes one toll-free call to 1.888.695.4640.

Premium Payments

Q. What payment options are available through the Travelers Auto and Home Insurance Program?

A. Travelers makes several convenient payment options available to you. From automatic payroll deduction and electronic funds transfer from your checking or savings account to recurring credit card, phone in, and online payments, you simply select the payment option that works best for you.

There's even an account billing option to help you consolidate your bills. Plus, when you choose to pay your premiums through payroll deduction there are no down payments or service fees. You could receive a payroll deduction discount too.

Q. Why should I use payroll deduction?

A. There are several advantages of paying your insurance premiums through payroll deduction, including:

- The convenience of having one less bill you have to remember to pay
- No required down payments and or installment fees
- No postage to pay or check to write
- An extra discount to lower premiums

Q. How do I sign-up for payroll deduction?

A. It's easy. Your Travelers sales representative can explain the process and get you started. Just call the toll-free number: 1.888.695.4640.

Claims

Q. What if I have a claim?

A. We understand that when you purchase insurance, you want a company that has the skills and resources to handle your claim. That's why we provide 24/7 claim reporting. When you call us at 1.800.252.4633 to report a claim, no matter what time of the day it is or what area of the country you're in, you'll reach a person.

Shortly after you report your loss, a Travelers claim representative will call you to discuss what will happen next. Travelers will help to get you back on the road or in your home quickly.

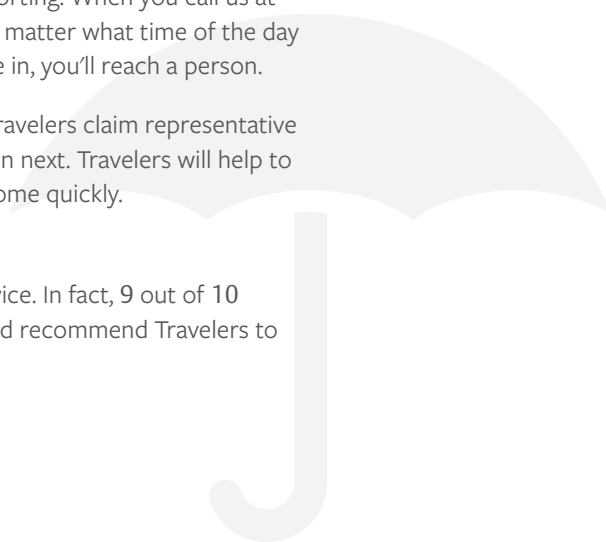
Q. How is Travelers claim service?

A. Travelers has exceptional claim service. In fact, 9 out of 10 customers who have had a claim would recommend Travelers to others.*

Service

Q. What if I have a question or need to make a change to my Travelers Insurance Program policy?

A. If you have a question about your policy or need to make a change, a Travelers customer service representative will be glad to help you at any time of the day or night.



Contact Travelers

Call: 1.888.695.4640

Click: travelers.com/slco



travelers.com/slco

* Based on Travelers Personal and Business Insurance Auto & Property Policyholder Claim Survey (2013). Insurance is underwritten by The Travelers Indemnity Company or one of its property casualty affiliates, One Tower Square, Hartford, CT 06183. In FL: Homeowners insurance is not currently offered for new business. In TX: Auto insurance is offered by Travelers Texas MGA, Inc. and underwritten by Consumers County Mutual Insurance Company (CCM). CCM is not a Travelers company. Coverages, discounts, special program rates or savings, billing options, and other features are subject to availability and individual eligibility. Not all features available in all areas. This material is for informational purposes only. All statements herein are subject to the provisions, exclusions and conditions of the applicable policy. For an actual description of all coverages, terms and conditions, refer to the insurance policy. © 2015 The Travelers Indemnity Company. All rights reserved. Travelers and the Travelers Umbrella logo are registered trademarks of The Travelers Indemnity Company in the U.S. and other countries. PL-14861 Rev 12-14