

Supervisor Credit Programs Electives

Below is a list of the 2019 classes for Employees' University. Program participants in the Supervisory and Management Certificate programs will have first opportunity to register for the core classes in those programs so you may not always get your first choice for your electives.

Registration for these classes will open in February

Advanced Communication (SCP Core)

[Building Teams of Trust, Collaboration and Results \(SCP Core\)](#)

Coaching Essentials (SCP Core)

[Communicating with People and Teams](#)

Conflict Resolution in the Workplace

[Cowboy Ethics](#)

Customer Service

Dealing with Difficult Conversations (SCP Core)

[Emotional Intelligence \(SCP Core\)](#)

Feedback, Expectations and Delegation (SCP Core)

[Identify and Develop Your Management Style \(SCP Core\)](#)

Leading from a Position of Limited Power

[Managing Accountability \(SCP Core\)](#)

Managing Generational Diversity

[Managing Teams Through Change \(MCP Class\)](#)

Metrics to Maximize Organizational Impact (MCP Class)

[Presentation and Verbal Communication Skills for Business Professionals \(MCP Class\)](#)

Process Improvement (MCP Class)

[Project Management \(MCP Class\)](#)

Running Effective Meetings

[Salt Lake County Budget Process \(MCP Core\)](#)

Strategic Planning (MCP Class)

[Stress Management & Work-Life Balance](#)

Supervisory Excellence (SCP Core)

[Technical Writing \(MCP Class\)](#)

Time Management (MCP Class)

[Workforce Planning* \(MCP Class\)](#)

Written Communication Skills for Business Professionals (MCP Class)