

**Collective Impact on Homelessness Steering Committee  
Minutes from the Meeting of Wednesday  
June 1, 2016, 8:30 – 10:30 am  
Salt Lake County Government Center North Building Suite N2-800**

**Steering Committee Facilitators in attendance:** Shaleane Gee

**Steering Committee members or alternates in attendance:** Mayor Ben McAdams, John Wilkes, Jean Hill, James Morgese, Kathy Bray, Mike Brown, Mayor Jackie Biskupski, David Litvack, Mayor Joann Seghini, Erin Trenbeath-Murray, Jennifer Steele, Lori Bays, Tiffanie Provost, Dan Adams, Mikelle Moore, John Hardy, Anne Burkholder

- I. **WELCOME:** Mayor McAdams started the meeting, welcomed everyone and congratulated Kathy Bray with Volunteers of America on the opening of their new facility. Introductions were made around the room. Mayor McAdams thanked the attendees who are not on the committee for attending.
  
- II. **UPDATE ON STATE HOMELESS COORDINATING COMMITTEE:** Mayor McAdams reviewed the spending proposal for HB436. There have been no major changes. The Mayor pointed out that the TANF funding is being allocated to SLCO rather than the Road Home so that we can better utilize the funding. Mayor McAdams reviewed the DWS staff recommendations to the State Homeless Coordinating Committee. The time was turned over to John Hardy from DWS. The next step in the process is to present staff considerations. 5 awards will be presented, as evidenced on table 1 of their presentation. Mayor Seghini stated that their problem is that Midvale's set aside is for the summer school program for kids at the Midvale Shelter, and they need front loaded funding to prevent kids from having nothing to do this summer. They are looking for \$25K in funds immediately. The question was asked: If funds are made available do they still have to go through the RFP process? John with DWS stated that regardless of the source of funds they are still required to go through the RFP process. Shaleane clarified that the funds are not Road Home funds. Erin Trenbeath-Murray asked if money was lent, could it get paid back after the RFP was completed. Mayor McAdams thanked Mayor Seghini for bringing that up. He also clarified that they are just in need of a guarantee of funds, not the actual funds themselves. There is funding in the recommendation for capital funding, and TANF funding. We will work with those collaboratively moving forward. We will work together to make sure that we can collectively fill the gaps in our system. He thanked John Hardy and Tamera Kohler (DWS) for their help.
  
- III. **UPDATE ON SLC SITE EVALUATION COMMISSION:** David Litvack led this discussion. The site selection commission held small group meetings with commission members last week which were very effective. The purpose of the meetings was to help them continue to define the criteria for site selection and to solicit input and feedback for

community workshops which will start in 2 weeks. There will be one more small group meeting on June 8. The next full commission meeting is June 22<sup>nd</sup>. They want to make sure that the public feels they are a part of this conversation. Gail Miller and Palmer DePaulis are attempting to build and create empathy for the homeless community. These workshops contain a strong component around building that community. There will be 5 public engagement workshops. The first one is specifically designed to get input from homeless individuals. The other 4 will be held across the city and open to all public. They are hoping to get about 150 participants in each workshop. James Morgese asked how they are getting the word out about the workshops. David said the city's communications team is utilizing social media, standard media, commission website, email lists for community organization groups, and other email lists. Jean Hill asked if the members of this group will get that notice. David affirmed that they will. The question was asked: what is being done for site selection for families currently living at Rio Grande since Midvale is not a good long term solution. Mayor McAdams said that conversations about services and sites are collective impact conversations. There is a need to understand what the services are before selecting a site. The city has a primary function of urban interface and design. The county is a social services provider, but the city wants to know that the services provided will have a positive impact on the community. It will be complicated because they are intertwined. David added that they are excited about facilities programming. They are looking at current capacity and future capacity. They will be able to chart out system design prior to locating a facility. Erin Trenbeath-Murray suggested that we consider one more workshop on the east side. It would be good to have affluent community members involved in creating empathy. David thanked her for that suggestion. The question was asked: What are we doing immediately to help currently homeless individuals. David replied that Liz Buehler from SLC is working with providers and the community to address what is being done today. Internally they have a weekly meeting with all critical city partners to address things that can be done immediately downtown. They are putting a lot of focus and emphasis on community action teams and a lot of emphasis on Rio Grande. All partners are working well together to provide critical services in that area and looking for solutions. They are very focused on long term but they cannot do that while neglecting what is happening now. They are hyper-focused on both and would appreciate any additional guidance and help on that. Mayor McAdams mentioned that we will get into this in more detail when we discuss small working groups. David stated the solutions they are seeking now are conducive to moving forward. Mayor Jackie Biskupski said it's important to look at how we are spending dollars currently and assess if that's the best way to spend dollars. She hopes that through these committees they are able to hone in on a base to create a system that has a true impact. She suggested that we need a sub-committee to come up with additional funding. Shaleane added that we now have a collaborative system so that we can find collective solutions.

- IV. **REVIEW SYSTEM MODEL, OUTCOMES + SLCO DASHBOARD:** Shaleane led this discussion. She would like to take a look back to where we were before the legislative session to

remind the committee where we have come from. This will be a prelude to work groups. We are going to ask the work groups to really hone in on specific outcomes that are addressing the system model. Shaleane presented a slide show of how we started, what numbers we asked for. Mayor McAdams thanked everyone for the support that they've had throughout this process. Funding streams are the primary drivers for our key stress points. The committee accomplished a unanimous consensus, shared data and a system-wide funding alignment with our desired outcomes. Our end game will create a system wide change which is a simple concept but really hard work. Mayor Seghini stated that we need to involve transportation. Shaleane said that UTA is now on our radar, and they are still looking for more partners and stakeholders. The question was asked: Are there any talks with Uber and/or Lyft? Shaleane said not yet. Shaleane advised the committee that this slideshow presentation is on our website. Our intent is to get more and more granular on the system, making it more predictive and prescriptive. Daniel Shipp asked if any thought has been given to a formalized relationship with members of the homeless community. Shaleane said yes, but they need help with that. They would like to have a client feedback mechanism. They need to figure out how to receive that feedback. Kathy Bray suggested that maybe we could generate a work group for feedback from clients. There have been preliminary talks about what options would be available for using Uber to transport clients. They are looking at what type of transportation needs there are. Many service providers are working on their budgets for next year. There is a struggle in terms of outreach funding. They are trying to find a new funding mechanism for intake at 4<sup>th</sup> street. We need to make sure that funding gets lined up for funding of existing facilities. We will need more discussion around the Continuum of Care. Anne Burkholder would like to underscore what Kathy Bray said. As we move forward it is important that we are able to maintain what we have and not take steps backward. The YWCA and another organization are seeing a decline in funding, while in the process of expanding facilities. Jean Hill agreed that we need a focus group of those being served. We need to make sure that's a representative group including all populations. James Morgese with KUED said they are working on a documentary about homelessness. They are interviewing more and more people with drug issues. He's finding that there is not much will to utilize services when there is a drug issue. Behavioral Health (SLCo) stated that they match dollar for dollar for substance abuse treatment. Their system is always at capacity, there is always a waiting list to get into a treatment program. Adult males do not qualify for Medicaid, but they are a huge portion of the community needing help. Jennifer Steele stated that we need to make sure we have representation for mental health providers and substance abuse. Tiffanie Provost asked if we are going to start measuring impacts of moving groups from The Road Home. We need to measure not only positive but also negative impacts. Mayor McAdams reiterated that we are reshaping the system, he would like the committee to stop thinking about facilities and services, but consider rather an entire system, case management, individual populations, and system level outcomes. We want to fund systems, not a specific facility or service. Shaleane added that Midvale is a great example of what we are trying to create. She also mentioned that the packet everyone received contains our list of outcomes. The Salt Lake County Dashboard is live on Mayor McAdams website, called MetroStat. This is one piece that will compliment other reporting mechanisms. Mayor

McAdams added that we will have conversations about what data will be listed on the dashboard, and that it's a dynamic process. Shaleane mentioned that we had a county meeting about data points and how funding streams are flowing which is a key indicator for systemwide change.

- V. **INTRODUCE SMALL COMMITTEE WORKING GROUPS:** Shaleane led this discussion. Small working groups are outcome focused. She went over the list of work groups presented on the agenda. Shaleane turned the time over to Alan Pruhs with AUCH. Alan advised the committee that they are working with a “no wrong door” approach. They are also working on securing federal funding. They opened a new facility in Ogden and one in Utah County. They were providing mobile services to Grace Mary Manor and Bud Bailey apartments, but that was short term. Their needs assessment states that everyone wants on-site primary care services, which is not really feasible. They came up with a model for healthcare, behavioral help and substance abuse service delivery. The model shows on-site nurse care managers, acting as triage nurses to determine urgent/emergent issues. These nurses would be scheduling appointments for when mobile services come around. The model also includes a sliding fee scale based on ability to pay. Mobile medical would be once a week, and onsite nurses would be full-time, 5 days a week. This is a rough draft approach but they are looking at immediate next steps for \$650k in federal funding to move this forward. Shaleane stated that this work group is a great model of what we would like our other work groups to look like. Keeping these groups primarily limited to committee members or their alternates. We will finalize work group membership as we move forward. Work groups will be starting next week. Housing-based prevention solutions will be focused on preventative housing and incentivizing private organizations to provide affordable housing. They will also be starting a job skills and employment work group, but membership has not been finalized. There will be a child, youth and public education work group starting next week which will work on minimizing and preventing homelessness in families, and developing a set of outcomes for ending homelessness in early childhood in order to prevent intergenerational poverty. With these work groups we have all of our 14 Collective Impact outcomes covered. The question was asked: Where does service delivery fit in with regards to case management? Most people who have case managers move up. We need to make sure that case managers are trained and have the ability to do their job. Shaleane stated that case management is being addressed in every single work group she mentioned. Mayor Seghini stated that we are trying to get funding for programs who are servicing shelters, so she feels we need to pay attention to that. Shaleane stated that we are mapping where services and facilities are currently located. John Hardy stated that there is a lot of research on homelessness so he hopes that the work groups will start out with the knowledge and information about what does or does not work, rather than starting from scratch.
- VI. **NEXT STEPS, PUBLIC Q & A, and CLOSING REMARKS:** We will be having a July meeting and will send out notices about that. Mayor McAdams thanked everyone for coming.

**Meeting adjourned at 10:06 am.**