

**Collective Impact on Homelessness Steering Committee**  
**Wednesday, June 14 | 8:30 – 10:00 am**

**Steering Committee Facilitators in attendance:** Mayor Ben McAdams

**Steering Committee members or alternates in attendance:** Janice Kimball, Mayor Ben McAdams, Mayor Jackie Biskupski, James Morgese, Jennifer Godfrey, Jennifer Steele, Jonathan Hardy, Kim Correa, Anne Burkholder, Laura Michalski, Palmer DePaulis, Matt Minkevitch, Josh Romney, Tara Rollins, Erin Trenbeath-Murray, Matt Melville (for Dennis Kelsch), Tiffanie Provost, Don Przybyla, Glenn Bailey, and Kathy Bray.

**I. Welcome & Introductions**

Mayor Ben McAdams welcomed everyone and introductions were made around the room. Mayor Ben McAdams excused several members of the Committee who were on a well-deserved vacation. For the remainder of the year the committee will meet every other month. The next meeting will be in August and a revised meeting schedule will be posted online. The Committee members are working hard outside of the meetings to make important changes happen. Mayor Ben McAdams thanked the service provider network and stated the Committee would not be where they are today without them. There have been some questions and concerns about some of the changes, how they will be implemented and the best way to respond to new mandates and how to keep the committee strong as the transition is made to Shelter the Homeless. Mayor Ben McAdams stated that the committee will start working on these concerns this month.

**II. Coordinated Entry Updates (PowerPoint)**

Valerie Walton thanked the stakeholders and providers that helped move the coordinated entry forward. Valerie stated there is still a lot of planning work that needs to happen but what has been accomplished is already making an impact. A PowerPoint presentation was shown to highlight a few projects that show the impact of their work.

Valerie stated that coordinated entry is about connections between cross-sector systems as well as connections of different stages of housing crisis. The housing crisis is an outcome priority of Collective Impact as well a component of the House Bill 441. Coordinated entry is also a top priority of Salt Lake County. Coordinated Entry is engaged to help meet the goal of homelessness being rare, brief, and non-recurring.

The first project that was highlighted is a pilot effort that involves housing vouchers and a connection to behavioral health services. As a result of the pilot effort, up to 50 persons experiencing long-term homeless can get connected to supportive housing. In this project, the stakeholder alignment aspect of coordinated entry played a critical role. The first step was to meet the housing providers. Through this first step an initial problem statement was identified; vouchers were being unused. In order to be selected for a housing voucher they would need to locate and select housing. At that point, the process focused on funding alignment. Funding alignment would not have happened without shared agreement with Collective Impact: Vision, Outcomes, and CES Guidelines. Mayor McAdams stated that Coordinated Entry focuses on the whole person.

Coordinated Entry knew there was a shared crossover in the populations served by these programs, but there was a barrier that occurred in the connection. Medicaid funding case management is available, but

somehow the connection wasn't being made. Coordinated Entry wanted to find out if it was because of funding restrictions or if there as an operational adjustment that could be made. A wider connection of the system of providers: housing providers, behavioral health providers and even eligibility staff from DWS. The network of providers had an open dialogue about operational process that could help mitigate the barrier connecting housing and behavioral health resources.

Valerie asked Sherri and Michelle to speak about the operational change. There is portion of the population that is not able to be funded by Medicaid and will search other options for them. There are self-sustaining organizations like DWS who are important to this community that currently are not included in this group.

Mayor Ben McAdams thanked Valerie for her PowerPoint presentation.

### **III. Street Outreach Presentation**

Mayor Ben McAdams introduced Jessica VanNoy, who is AmeriCorps Vista employee. Mayor Ben McAdams explained that AmeriCorps Vista employees volunteer for one year to help build capacity and infrastructure to address issues that arise from poverty. There are approximately 30 Vista employees at the County this year; three of them work directly on homelessness. Jessica works with the Coordinated Entry team and the other two work onsite with providers; the Road Home and the VOA Youth Resource Center. Mayor Ben McAdams thanked Jessica for everything that she is doing and appreciates her great work.

As Mayor Ben McAdams looked at the initial mapping results, he had a few questions and he would like everyone's feedback on:

- What is the goal of our outreach services at a system level in relation to our shared outcomes?
- How can better coordination and aligned funding for outreach help achieve these goals?
- What are some of the next steps we can take with these mapping capabilities to help?

Valerie and Jessica presented a PowerPoint presentation.

Mayor Ben McAdams thanked Jessica for her presentation. Mayor Ben McAdams introduced Pamela Atkinson. Pamela started street outreach in 1991 and is still doing it today. As a community we need to look at the diversity and street outreach.

- Daniel stated that he has spent a lot of time outside of Salt Lake County and believes it would be a great idea to coordinate the mapping with other counties.
- Erin stated that Salt Lake City was trying to get a survey to see what the needs and what barriers are in the community, but heard Salt Lake County has already done that. Shaleane stated that there was a needs assessment done earlier and they are looking at a follow-up in July or August.
- Mitch Harris stated that they reach out to all homelessness and they receive referrals from people in Salt Lake County.
- Pamela stated that people can be helped by churches, but can be further helped by the experts. She stated that the phone number for VOA should be given out more to the homeless community. Jean stated that they do have a list of the service providers and would be willing to share.
- Valerie stated that there are always some barriers and they are trying to break down those barriers with the homeless.
- Shaleane stated that it has been a constant challenge and asked for feedback on how they can get the information from the homeless. There was a survey that was done in November 2016 and they are looking for additional information to help with that.

- David Litvak stated that with families using the homeless shelters. He asked how the housing conversation become part of the outreach.
- Cathy stated that outreach to homeless has been done where they help them get their ID's and housing eligibility.
- Rob stated that it is very housing focused. They help the homeless get housing and help them along the way.
- Funding was lost so currently there isn't a big outreach at this time.

#### **IV. Shelter the Homeless Updates**

Mayor Ben McAdams concluded the formal agenda and asked Janell Fluckiger to give some brief updates on Shelter the Homeless.

Janell stated that Shaleane has reached out to the Committee members to let them know about some of the practical ways Shelter the Homeless and Collective Impact will be working together going forward. Shelter the Homeless was asked to do two things during this transition year: 1) evolve its own membership and operations to become a more active, public-facing and independent organization and 2) convene and provide backbone support to the Collective Impact on Homelessness Steering Committee. This included making a commitment to the principles of collective impact generally and specifically to the work of this Committee and the outcomes that this Committee has developed and adopted.

Shelter the Homeless was asked to support Collective Impact. Shelter the Homeless board chair, Harris Simmons, and other board members are eagerly ready for this supporting role. During the year Janell's role was to help everyone make a strong transition. There are a few next steps that Shelter the Homeless plan to do so they can move forward:

Shelter the Homeless will start a search for a permanent Executive Director starting in July. There are a lot of local talent and good candidates, but will also recruit nationally. Janell ask for anyone to send suggestions to her. Ideally the Executive Director in place by fall to ensure three months where they can all work together to complete this transition year. Janell will be reaching out to committee members about that recruiting and hiring process, including the job description.

Shelter the Homeless board wants to start the process of convening meetings and working directly with Collective Impact members. In August Shelter the Homeless will co-convene the Collective Impact meeting with Mayor McAdams and Salt Lake County. Janell wants to get together to discuss how this transition will work and what the relationship will be. In October the new Executive Director should be hired and Shelter the Homeless will begin convening Collective Impact meetings and working directly with the committee members on joint shared outcomes. Janell thanked all of the providers for their hard work.

- Mayor Seghini stated that is important not to break up families in the shelters and would like to see all of the shelters with the same standards. Mayor Ben McAdams stated that the shelters can bring concerns to Shelter the Homeless and the committee members can try to find a solution together.
- Janell stated that there are concerns and a lot of unknowns and will work together over the next months to answer them. Shaleane has reached out to the committee members to discuss their ideas and concerns and Janell, Mayor Ben McAdams and Harris will also be reaching out to them.

## **V. Committee Discussion and Updates**

Mayor Ben McAdams thanked Janell for Shelter the Homeless updates and for her hard work. Mayor Ben McAdams stated that this transition has been talked about for a long time. To sustain the great work that's been done, the Committee would need to transition away from relying on government to provide backbone support. The best way to have the Committee continue to exist and do the work that it's been doing is to transition it to a nonprofit like Shelter the Homeless, one that won't need to do things in four-year increments like elected officials do, and one that has a greater ability to convene the Committee, provide support, and receive and help carry out the recommendations. Mayor Ben McAdams is both a member of the Shelter the Homeless board and as the convener of Collective Impact Committee. He stated that this transition is something that needs to happen and that it can work with everyone's help.

## **VI. Next Steps and Closing Remarks**

- Mayor Seghini stated that there should be conversations on what works and what doesn't work. Mayor Ben McAdams stated that Shelter the Homeless could do that and they could have a breakout committee that can have those conversations. Mayor Biskupski stated that Janell and/or the new Executive Director should be invited to the meetings to have those conversations.
- The question was asked about what plans are being made to help the Midvale Family shelter with the need for major improvements. Mayor Seghini stated that the shelter is new and it is funded for 4 years. Currently it is in its second year. The school district helps out with free lunches and helps with education. Big brothers and big sisters helps out as well
- It was stated that best practices (and what didn't work) for the shelter should be shared with everyone.

Meeting adjourned at 9:57