



FOR IMMEDIATE RELEASE

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NEW MEDICARE CARDS COMING FOR SENIORS

Salt Lake County Aging & Adult Services is alerting the public, can help seniors navigate Medicare

Salt Lake City – In an effort to help prevent identity theft, Medicare will be sending new cards to all beneficiaries. New Medicare cards will no longer include Social Security Numbers - instead, the new cards will have a unique Medicare Number.

Medicare will begin sending new cards in April 2018 and will send them out in waves over the next year; all beneficiaries will receive their new cards by April 2019. Beneficiaries do not need to contact Medicare or pay any fees to receive a new card. Medicare will send new cards automatically to the address on file, and coverage and benefits will stay the same.

As new cards begin to reach the public, Salt Lake County Aging & Adult Services is warning seniors to stay on the alert for scammers who might attempt to steal their personal information. Medicare will never call to ask for personal information before sending new cards. Consumers should never share their Medicare Number, Social Security Number, or other personal information if someone calls and requests it by phone. Beneficiaries should guard their new Medicare card information just as they would with any health insurance card or credit card. Only give your new Medicare Number to doctors, pharmacists, other health care providers, your insurers, or people you trust to work with Medicare on your behalf.

Salt Lake County Aging & Adult Services offers free assistance and can help older adults navigate Medicare. For questions about Medicare or help signing up, call 385-468-3200. Individuals who live outside of Salt Lake County can contact their local Area Agency on Aging for assistance.

More information about new Medicare cards

<https://www.medicare.gov/forms-help-and-resources/your-medicare-card.html>

About Salt Lake County Aging & Adult Services

Aging & Adult Services is a Division of Salt Lake County Human Services that promotes independence for older adults through advocacy, engagement, and access to resources.

Learn more, volunteer, or access services by calling (385) 468-3200 or visiting www.slco.org/aging.

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